

What is eChart?

eChart is our name for the full Electronic Health Record (EHR) at C&W, which is comprised of many Cerner modules including: PowerChart, RadNet, FirstNet, Profile, PMOOffice (Registration) and Scheduling.

What is Cerner?

Cerner is an international healthcare technology company that offers a suite of software applications specific to the delivery and management of healthcare including: PowerChart, RadNet, FirstNet, Profile, PMOOffice (Registration) and Scheduling.

What is Cerner PowerChart?

PowerChart provides the foundation for our electronic patient chart. It supports day-to-day patient care activities, provides better search capabilities and document organization, and enables secure clinical communication via the Message Centre.

Why do I need a PowerChart account?

This June – BCCH, BCW and BCMHSUS take another step forward toward a complete electronic health record.

- PowerChart replaces EVE as the primary place to view new lab results, radiology reports, and dictated reports.
- PowerChart is where all dictated reports transcribed using the hospital transcription service will be edited and signed.
- Transcribed reports will be distributed by Excelleris via fax or electronically to your private office EMR or to your Excelleris Launchpad web portal (www.excelleris.com).
- Early adopter Ambulatory clinics will electronically document additional clinical information including current medications, past medical history, problems and diagnoses, and clinical documentation. See the [eChart Teamsite](#) for more details.

What do I need to do to get ready?

Clinicians and staff need to:

1. Get a Cerner PowerChart account
2. Complete the required eLearning on LearningHub
3. Log in prior to the go-live in June

Is EVE going away?

No. EVE access will be maintained for clinicians to review historical clinical patient information.

How do I get a Cerner PowerChart Account?

1. Your manager (or designate) needs to request a Cerner account for you using the [IMITS Request Form](#) (<http://imitsrequest>)
2. Clinicians and staff need to complete the required eLearning on Learning Hub – [Cerner PowerChart \(eChart\): Basics](#)

What other training do I need?

If you dictate reports using the hospital transcription service, you will also need to complete the [PowerChart: Message Center – Signing Transcribed Documents](#) course on LearningHub.

I have a PowerChart account but need a refresher.

Repeat the online eLearning available on the Learning Hub. Search Cerner and select [Cerner PowerChart \(eChart\): Basics](#). You can also review the Quick Reference Guides on the [eChart Teamsite](#).

I forgot my password.

Call the PHSA Service Desk: 604-675-4299

You will be asked to provide specific, personal information that validates who you are. Then they will reset your Cerner password.

What is the eHealth Viewer (CareConnect)?

The provincial eHealth Viewer provides authorized users with secure access to integrated clinical patient information (labs, radiology and documents) from across BC.

At C&W, the eHealth Viewer is only accessible from a link within eChart clinical applications (PowerChart and FirstNet).

How do I get an eHealth Viewer account?

Access is requested by your manager (or designate) and can be completed as part of your Cerner PowerChart account request, or added after using the [IMITS Request Form](#) (<http://imitsrequest>).

Available Cerner Resources

For more information, visit the [eChart Teamsite](#) on the C&W Intranet: [InfoSource](#).

